



Power Ahead Colorado Incentives & Energy Advising Program General Customer Terms & Conditions

The Denver Regional Council of Governments has contracted with Vermont Energy Investment Corporation to implement the Power Ahead Colorado Incentives & Energy Advising Program ("Power Ahead Colorado"). Customers applying for a rebate under the Power Ahead Colorado program must agree to the following terms and conditions.

Disclaimer

Vermont Energy Investment Corporation and the Denver Regional Council of Governments disclaim any warranty, express or implied, relating in any way to the customer's participation in Power Ahead Colorado, including without limitation, regarding the design, the equipment, or the installation of any equipment or materials; the performance of such equipment or materials; their fitness for a particular purpose; any specific level of energy savings; that the equipment or materials or their installation complies with any specifications, laws, regulations, codes, or standards; and the performance of any third party (including participating contractors). Power Ahead Colorado is not responsible for the proper disposal or recycling of any waste generated as a result of participating in the rebate program.

Customers are hereby advised that they may observe an increase in electricity usage and charges after the rebated equipment is installed and operating. In some cases, the entire cost of increased electricity usage may be greater than the cost savings from decreased gas or propane usage. Factors such as fuel prices, home insulation and air sealing, new and replaced equipment efficiencies, and other site-specific conditions can contribute to fluctuations in energy costs. Information to help plan projects is available at the Power Ahead Colorado website (www.poweraheadcolorado.org).

Limitation of Liability

As part of the consideration for participating in Power Ahead Colorado, the customer, on behalf of itself and its successors, assigns, and legal representatives, hereby irrevocably releases, indemnifies, defends, and holds harmless Vermont Energy Investment Corporation, its officers, directors, agents, contractors, employees and the Denver Regional Council of Governments its officers, directors, agents, contractors, employees from and against any and all claims, losses, liabilities, damages, costs, and expenses, including attorney fees, arising directly or indirectly out of or in connection with customer's participation in Power Ahead Colorado programs. To the extent permitted by applicable law, the customer expressly waives any legal protections that may limit the scope of this release.

In no event shall Vermont Energy Investment Corporation or the Denver Regional Council of Governments be liable to customer or any third party for any special, incidental, indirect or consequential damages, including loss of profits, loss of use or cost of replacement equipment associated with replacement of equipment and management of resultant wastes. Nothing herein shall be interpreted to limit or prevent the protections afforded to the Denver Regional Council of Governments under the Colorado Governmental Immunity Act, C.R.S. § 24-10-101, et seq.

Approved Contractor List

As a condition of eligibility for any rebate issued under Power Ahead Colorado, all installation work must be performed by a contractor that appears on the Colorado Contractor Hub as of the date the work is performed. The Colorado Contractor Hub consists of contractors that have satisfied Power Ahead Colorado's minimum eligibility criteria, including but not limited to verification of required licenses, certifications, and insurance coverage. Power Ahead Colorado's review is based solely on documentation submitted by the contractor, including required licenses, certifications, and insurance coverage, and Power Ahead Colorado shall not be responsible for any false, incomplete, or inaccurate information provided by contractors in connection with this eligibility screening.

No Endorsement

Power Ahead Colorado does not endorse any particular contractor, manufacturer, product, or system design through the Power Ahead Colorado program.

Contractors participating in the Power Ahead Colorado program are independent contractors. They are not agents, affiliates, or subsidiaries of Vermont Energy Investment Corporation or the Denver Regional Council of Governments, nor are such participating contractors subject to the direction or control of Power Ahead Colorado. Customer acknowledges and agrees that it is not required to work with any specific participating contractor to be eligible for a rebate provided the contractor is included on the Colorado Contractor Hub, and customer acknowledges and agrees that it is solely responsible for customer's contractual relationship with the participating contractor.

Step-by-step information on how to select a contractor is available at the following link: <https://poweraheadcolorado.org/plan-your-project>. This information is provided solely for general informational purposes. Customer is solely responsible for evaluating, selecting, contracting with, and overseeing the contractor of their choice, and for ensuring that all work complies with applicable laws, codes, standards, and Program requirements. Denver Regional Council of Governments and Vermont Energy Investment Corporation are not liable or responsible for any act or omission of any contractor whatsoever.

Disclosure of Information

By submitting a rebate application, customer consents to allow Power Ahead Colorado to disclose the customer's information (including but not limited to the customer's information included on the rebate application and information on the invoice(s), if applicable) to (a) the vendor and/or contractor who sold or installed the equipment to verify equipment purchase or installation and to collect additional information about the equipment and its installation, if applicable, and (b) to the Denver Regional Council of Governments, and its bank (for payment processing).

Colorado Open Records Act (CORA)

Information maintained and kept by the Denver Regional Council of Governments may be subject to public inspection under CORA, C.R.S. § 24-72-200.1, et seq. To the extent permitted by law, Denver Regional Council of Governments will keep customer personal information confidential.

Safety and Building Codes

Power Ahead Colorado may, from time to time, provide health and safety tips or alert customers and contractors to publicly available information. This is done for informational purposes only. The customer and contractor are

solely responsible for installing, operating, and maintaining the efficiency measures in a prudent manner and in accordance with all applicable laws, codes, regulations, rules, standards, and the manufacturers' instructions. This includes understanding potential health and safety impacts of selected equipment, materials, and installation procedures. Power Ahead Colorado will collect documentation related to incentivized projects, including ACCA Manual J and Manual S worksheets, but is not responsible for final review or approval of such documents or the calculations therein.

Rebates for Contractor-Installed Equipment

The following Terms & Conditions are applicable to Power Ahead Colorado rebates for contractor-installed equipment. The customer may be eligible to receive a rebate only if the following conditions are met.

Eligible Equipment:

- Ducted cold climate heat pump
- Ductless cold climate heat pump

Eligibility and Exclusions

- Equipment must be installed on or after the program/offer effective date of June 15, 2026.
- Equipment must be new and listed on the Qualifying Products List or meet the Power Ahead Colorado efficiency requirements listed at [PowerAheadColorado.org](https://poweraheadcolorado.org) at the time of purchase. Used, rebuilt, or refurbished equipment is not eligible.
- Equipment must be installed by a participating contractor listed on the Power Ahead Colorado website or with an approved Power Ahead Colorado badge displayed on the Colorado Contractor Finder (<https://contractors.poweraheadcolorado.org/contractor-finder>), and the participating contractor must submit the rebate application documents to Power Ahead Colorado.
- The customer installation address must be located in the DRCOG boundary at the time of rebate application submission. For more information including a list of municipalities and counties that are participating governments of the Denver Regional Council of Governments (DRCOG) please visit drcog.org/about-drcog/member-governments.
- Rebate is for existing building retrofits only; new construction is not eligible.
- Single family homes (including mobile manufactured homes), multifamily buildings (including individual condos, townhomes, and apartment units), and commercial buildings are eligible.
- Equipment serving any public area or common space of a multifamily building is not eligible for rebates.
- Rebate cannot be combined with rebates provided through the Colorado Home Energy Rebate Program (HEAR/HER). Rebate may be combined with utility or municipal rebates/incentives. Check with program administrators for other utility or municipal programs to confirm any program requirements separate from the Power Ahead Colorado program.
- Rebate cannot exceed 100% of the total cost of the project after all other allowed rebates/incentives are applied.
- Work must meet all applicable building or energy codes. Contractor is responsible for obtaining and completing required permits. Customer should reach out to their local building department with any questions on the permit requirements and process for their project.

Rebate Application

- The participating contractor must submit the project to Power Ahead Colorado for review and pre-approval prior to installing the equipment. Once preapproved, the rebate for the project is reserved for 90 days, subject to the final project submission meeting program requirements.
- Rebate funds are limited and available on a first-come, first-served basis until funds are depleted. Rebate terms are valid through the end of the calendar year and will be reset annually at the start of each calendar year. Rebate offers are subject to change without notice and may be extended at the discretion of Power Ahead Colorado. Visit PowerAheadColorado.org for the most up-to-date details.
- The rebate application and required documentation must be submitted by the participating contractor via the online rebate application at rebates.poweraheadcolorado.org. Applications with errors and/or deficiencies will be returned and may not be honored if not corrected and resubmitted prior to the end of the calendar year.
- Customer and contractor shall receive online notification as to the approval status for the rebate application.
- In the event a rebate offer is discontinued or changed after rebate funds are reserved, the original pre-approved rebate amount will be honored, provided the project meets all other program requirements.

Title

Title to equipment purchased by customer with a rebate provided by the Power Ahead Colorado program shall vest in the customer. Neither Denver Regional Council of Governments nor Vermont Energy Investment Corporation shall have any ownership interest in the equipment nor shall they have any obligation to repair, maintain, or replace such equipment.

Payment

- Total payment will not exceed the purchase price of the equipment, and excludes all other costs including installation, shipping, and disposal/recycling expenses.
- Customer is responsible for any tax liability associated with the rebate payment.
- Payment information, including the amount of the rebate payment, equipment type, and installation address and date, shall be documented in a subsequent Final Approval Notification email to the payee.
- Please allow 60 days for delivery of payment from the date of the Final Approval Notification. Incomplete or missing information may delay processing.
- Rebate applications will be processed by Vermont Energy Investment Corporation as an implementor of the Power Ahead Colorado program. Rebate payment will be made by the Denver Regional Council of Governments.

Inspection

Customer's building may be selected for a quality control post-installation inspection by the Power Ahead Colorado team up to 12 months after the date of installation. If selected, the inspection will be scheduled in advance with the customer and participating contractor, to take place within 10 days of original notice from Power Ahead Colorado. Customer expressly agrees to grant access to the rebated equipment and any supporting systems solely for the purpose of verifying installation of that equipment. The inspection does not constitute a safety review or certify compliance with any legal requirements, including building codes.